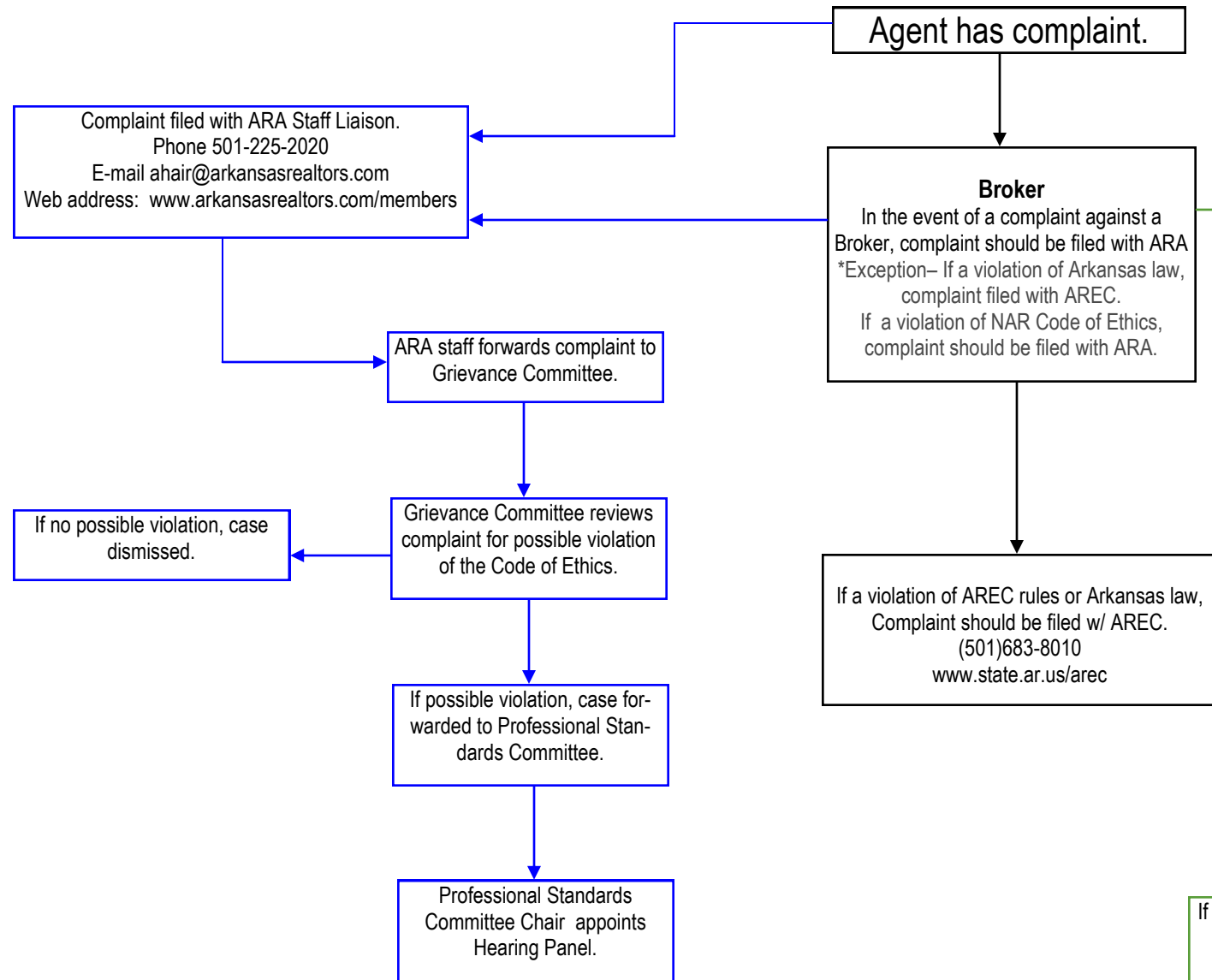


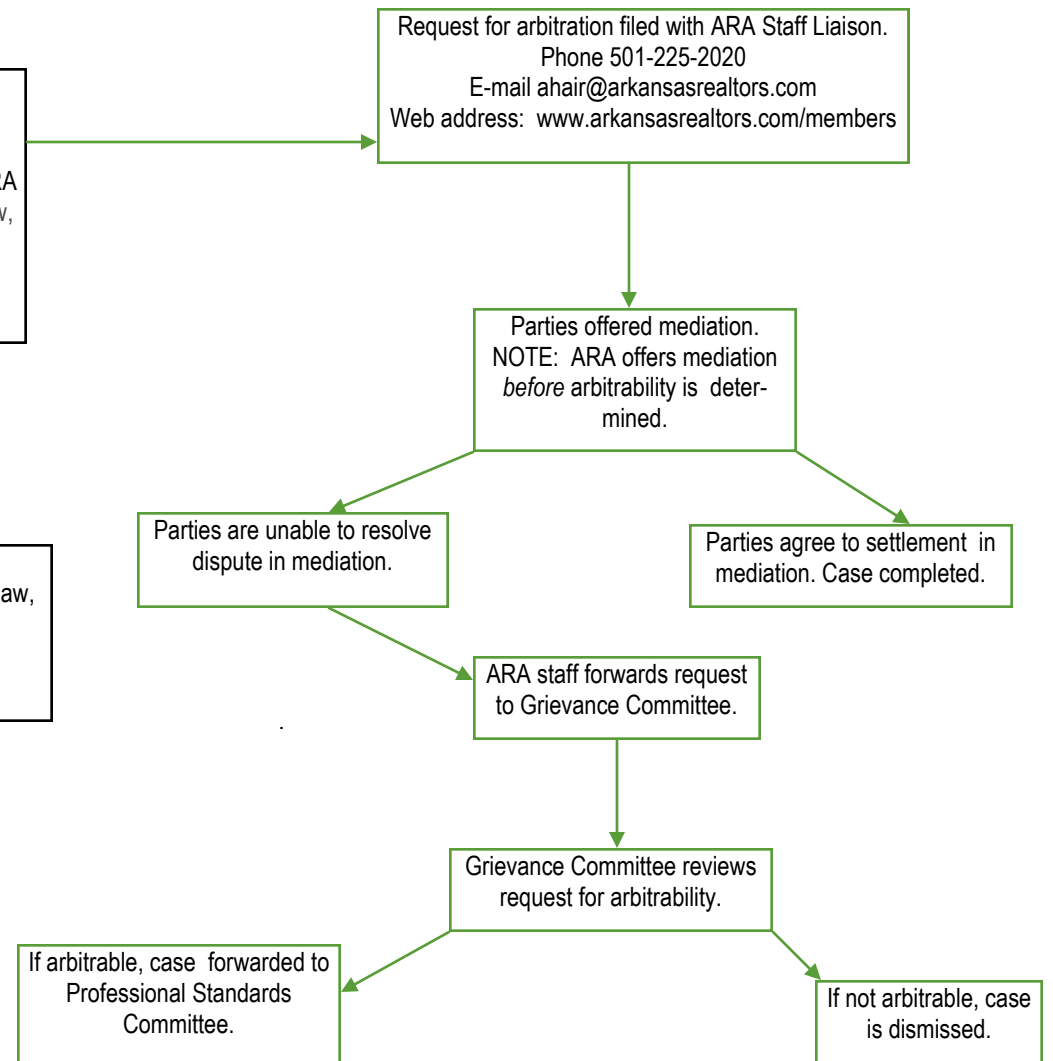
# Procedural Guide to Ethics & Arbitration Process

## Arkansas REALTORS® Association

### The Ethics Enforcement Process



### The Arbitration Process



\*To All REALTORS®: It is ARA's **strongest recommendation** that before you file any complaint, you would speak with your Broker. If you have an Ethics Complaint or suspect a violation of Arkansas License Law and it involves your Broker, contact the ARA directly for guidance on filing a complaint."

**The forms for filing an ethics complaint and/or arbitration request can be found under "Professional Standards" on the ARA website at [www.arkansasrealtors.com/members](http://www.arkansasrealtors.com/members)**